

MADISON COUNTY ROAD DEPARTMENT

APRIL 2017

CLOSED CALL ANALYSIS

Service Request Schedule Summary

Closed Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
23064	07/27/16 Request 04/28/17 Schedule 04/24/17 Closed	Durations -4.0 S-to-C 0.3 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Bennett, Bernard Catlett Rd	Catherine Cv District 3
Requesting to have ditch and culvert cleaned so water can flow better across from Tyler Ln						
23722	02/03/17 Request 04/10/17 Schedule 04/07/17 Closed	Durations -3.0 S-to-C 0.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Cameron, Chris Martin Dr	Martin Dr District 5
Needs culvert installed. Flagged and staked location. Has orange markers. Needs asap.						
23760	02/13/17 Request 04/12/17 Schedule 03/31/17 Closed	Durations -12.0 S-to-C 0.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Cummins, Teresa Mcarrarh Rd	Mcarrarh Rd District 4
Stated that the road is washing/decaying out and has formed an huge pot hole						
23784	02/16/17 Request 04/10/17 Schedule 04/24/17 Closed	Durations 14.0 S-to-C 0.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Washington, Gloria Sutherland Rd	Sutherland Rd District 5
Sutherland Road needs to be looked at and repaired. Has a lot of holes on road. Said it was damaging her car on the nor						
23888	03/07/17 Request 04/07/17 Schedule 04/24/17 Closed	Durations 17.0 S-to-C 0.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Hall, Jerry Cotton Wood Cv	Cotton Wood Cv District 3
Storm drain in front of 103 Cotton Wood Cv needs to be cleaned out full of debris water and mud						
23953	03/17/17 Request 04/13/17 Schedule 04/07/17 Closed	Durations -6.0 S-to-C 21.2 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Lee, Ryan Pat Luckett Road	Pat Luckett Rd District 5
Culvert has collapsed, water is not draining instead it's pooling. air this one. If nobody uses the road we may can leave it as open ditch.						

Service Request Schedule Summary

Closed Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
23954	03/17/17 Request 04/19/17 Schedule 04/07/17 Closed	Durations -12.0 S-to-C 21.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Lee, Ryan Pat Lockett Rd	Pat Lockett Rd District 5
Needs culvert replaced						
23967	03/21/17 Request 04/21/17 Schedule 04/19/17 Closed	Durations -2.0 S-to-C 29.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Carter, Kimberly Branch Quarters Rd	Branch Quarters Rd District 5
Need new culvert installed						
23981	03/23/17 Request 04/18/17 Schedule 04/17/17 Closed	Durations -1.0 S-to-C 25.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Unknown, Caller Robinson Springs Rd	Robinson Springs Rd District 3
Bad potholes						
23996	03/27/17 Request 04/07/17 Schedule 04/03/17 Closed	Durations -4.0 S-to-C 6.8 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Tankersley, Mrs. Sun Dial Rd	Sun Dial Rd District 1
Culvert is bent on one end and she wants us to look at the opening between 344 and 346 Sun Dial Rd... at the ditch						
24019	03/30/17 Request 04/03/17 Schedule 04/07/17 Closed	Durations 4.0 S-to-C 7.7 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Monicure, Sharon Kearney Park Rd	Livingston Vernon Rd District 4
Bad road conditions, potholes on Livingston-Vernon Rd, Kearney Park, Griffin Rd						
24022	03/30/17 Request 04/03/17 Schedule 04/05/17 Closed	Durations 2.0 S-to-C 6.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Mumford, Sharon Post Office Box 43	Livingston Vernon Rd District 4
Pothole on road near Hwy 22 end						

Service Request Schedule Summary

Closed Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
24025	03/31/17 Request 04/03/17 Schedule 04/06/17 Closed	Durations 3.0 S-to-C 5.9 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Hughes, Jo Mary Hartfield Drive	Hartfield Dr District 2
Pothole on Hartfield Drive past stop sign.						
24037	04/03/17 Request 04/07/17 Schedule 04/24/17 Closed	Durations 17.0 S-to-C 20.7 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Gunter, Christin Lake Caroline	Lake Caroline Dam District 4
Pot hole or caving in of road culvert needs patching /gravel						
24038	04/03/17 Request 04/07/17 Schedule 04/10/17 Closed	Durations 3.0 S-to-C 6.6 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Bishop, David Greens Crossing Road	Greens Crossing Rd District 3
intersection of Livingston and Greens Crossing Road, pothole needs to be filled						
24040	04/04/17 Request 04/03/17 Schedule 04/06/17 Closed	Durations 3.0 S-to-C 2.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Latham, Ezelle Pat Cobb Rd	Pat Cobb Rd District 5
Culvert is washed out don't know if it can be driven over						
24045	04/04/17 Request 04/06/17 Schedule 04/11/17 Closed	Durations 5.0 S-to-C 6.9 O-to-C	Down Tree Medium Priority	Brown, Shirley Road Maintenance	Sheriff, Department Old Natchez Trace	Old Natchez Trace District 5
Sheriff Department called about tree leaning over the road slowly falling						
24048	04/05/17 Request 04/06/17 Schedule 04/07/17 Closed	Durations 1.0 S-to-C 2.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Unknown Stokes Rd	Stokes Rd District 3
Culvert has washed out on the road						

Service Request Schedule Summary

Closed Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
24049	04/05/17 Request 04/07/17 Schedule 04/24/17 Closed	Durations 17.0 S-to-C 19.0 O-to-C	Pot Holes Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Jones, Jennifer Cherry Hill Dr	Cherry Hill Dr District 3
Bad pothole in front of driveway, causing car problems and making it hard to get in and out driveway						
24050	04/05/17 Request 04/06/17 Schedule 04/24/17 Closed	Durations 18.0 S-to-C 19.3 O-to-C	Drainage Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	McField, Karetha Norris St	Norris St District 4
Ditch is full of debris, causing flooding						
24052	04/05/17 Request 04/06/17 Schedule 04/07/17 Closed	Durations 1.0 S-to-C 2.0 O-to-C	Culvert Repair Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Lathan, Ezelleze Pat Cobb Rd	Pat Cobb Rd District 5
Culvert needs repairing						
24054	04/05/17 Request 04/12/17 Schedule 04/25/17 Closed	Durations 13.0 S-to-C 20.0 O-to-C	Culvert Repair Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Unknown Lottville Rd	Lottville Rd District 5
Culvert has washed out						
24065	04/06/17 Request 04/12/17 Schedule 04/25/17 Closed	Durations 13.0 S-to-C 18.7 O-to-C	Culvert Repair Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Lockett, Betty Lottville Rd	Lottville Rd District 5
Culvert collapsing; needs repair						
24071	04/07/17 Request 04/11/17 Schedule 04/24/17 Closed	Durations 13.0 S-to-C 17.0 O-to-C	Ditching Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Unknown Sutherland Rd	Sutherland Rd District 5
Ditching, and asphalt repair						

Madison County Road Department

Reporting Dates 04/03/17 through 04/30/17

Service Request Schedule Summary

Closed Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
24083	04/10/17	Request	Durations	Pot Holes	Brown, Shirley	Jones, Terry	Truitt Rd
	04/12/17	Schedule	8.0 S-to-C	Medium Priority	Road Maintenance	Truitt Rd	District 5
	04/20/17	Closed	9.8 O-to-C	Big large potholes that are very dangerous			
24125	04/13/17	Request	Durations	Pot Holes	Brown, Shirley	Preston, Samuel	Archie Cain Rd
	04/14/17	Schedule	6.0 S-to-C	Medium Priority	Road Maintenance	Archie Cain Rd	District 4
	04/20/17	Closed	6.8 O-to-C	Pot holes			
24155	04/19/17	Request	Durations	Trash Related	Brown, Shirley	Hart, Jane	Crescent Lake Dr
	04/21/17	Schedule	3.0 S-to-C	Medium Priority	Road Maintenance	Crescent Lake Dr	District 2
	04/24/17	Closed	5.1 O-to-C	Mattress pick up			
24162	04/19/17	Request	Durations	Limb Cutting	Brown, Shirley	Evans, Rudolph	Old 51 Rd
	04/24/17	Schedule	0.0 S-to-C	Medium Priority	Road Maintenance	Old 51 Rd	District 5
	04/24/17	Closed	5.0 O-to-C	Trees need cutting, handing over the road			

Closed Request 28 **4.18 S-to-C Average Duration**
10.13 O-to-C Average Duration

Total Requests: 28 **4.18 S-to-C Average Duration**
10.13 O-to-C Average Duration